



Your Guide to using our Recycling Services www.print-recycle.com

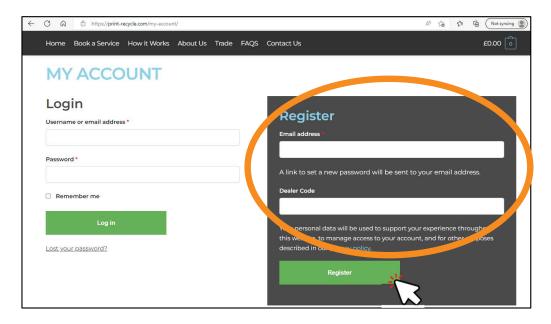
Thank you for choosing to recycle. This guide will outline the steps for setting up your online account and managing your recycling services with WBM's Print-Recycle service.

- 1 Home Page
- 2 Register / Log In
- 3 Dashboard
- 4 Account Details / Addresses
- 5 Book a Service
- 6 Service Type
- 7 Checkout
- 8 Order Complete

From the home page, click on the 'Register' or 'My Account' button



Now you can register for an account or log in if you have one already

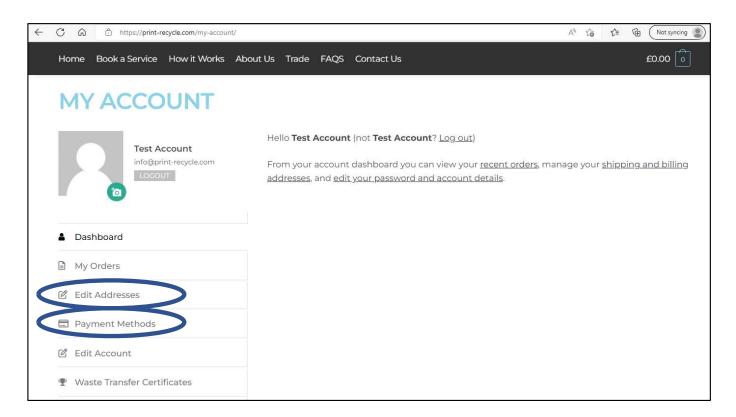


Enter the dealer code: UTXSPCB25 when registering.

Once registered, you will receive an email. Verify your account by setting up the password from the link in the email and return to this page to Log In to your account.

From the My Account dashboard you can:

- Edit your details
- Setup your Billing Address and Main Address (if different)
- Manage your address book to add additional locations
- Setup Payment Methods
- View your previous orders
- View and download Waste Transfer Notes



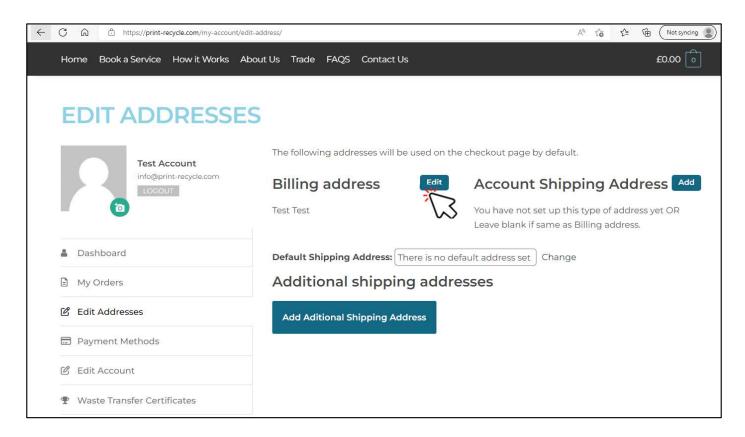
It is useful to set up your billing address and any other addresses that require recycling collection / delivery services.

Click the 'Edit Addresses' button in the menu on the left to enter the details...

It is also useful to set up your payment method as well, this will make the checkout process quicker later. For chargeable services, we require payment at checkout and this can be with a debit or credit card. Click the 'Payment Methods' button in the menu on the left to add the

details (which are securely stored)...

Click the 'Edit' button next to "Billing address" to enter the address that is to be used for billing and the main contact for this account. All chargeable services booked on this account will be invoiced to this company.



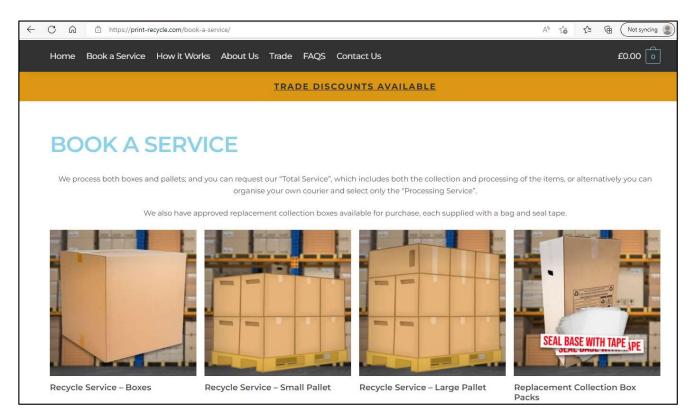
If the main address for recycling services is different, you can add the Account Shipping address here and any other additional addresses in the section below.

Be sure to enter the full address and contact details.

If we are collecting from these sites, we need to have an email address and contact to be able to reach if there are any issues.

You can enter your other sites or customer addresses here and you can organise the recycle services to take place directly at those locations by booking these through your account.

Now you are ready to Book A Service...



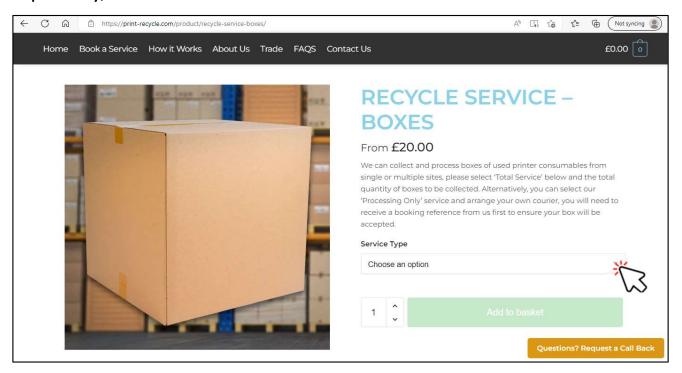
You can select a Recycling Service:

- Return a Box (up to 20 Kg)
- Return a Small Pallet (up to 250 Kg / 1.5m tall)
- Return a Large Pallet (up to 350 Kg / 2.0m tall)
- Replacement Boxes

Once you have selected your service and added it to your Shopping Basket, you can return to the Book A Service page to add more services, before going to Checkout.

You can book multiple services for multiple locations on one order. At the checkout you simply select the address that applies for each service you are booking.

After selecting the service, select the Service Type and adjust the quantity, then add to basket...



For recycling services, you can select:

Processing Only – where you can organise your own courier to return the box / pallet to our facility.

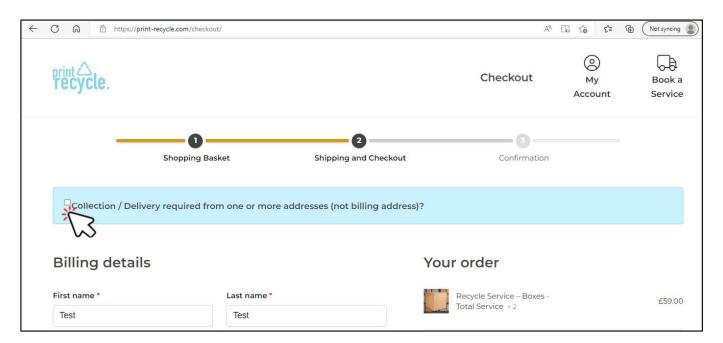
Total Service – we will organise a courier to make the collection from your selected address.

If charges apply, the prices will be updated once you have selected your service type.

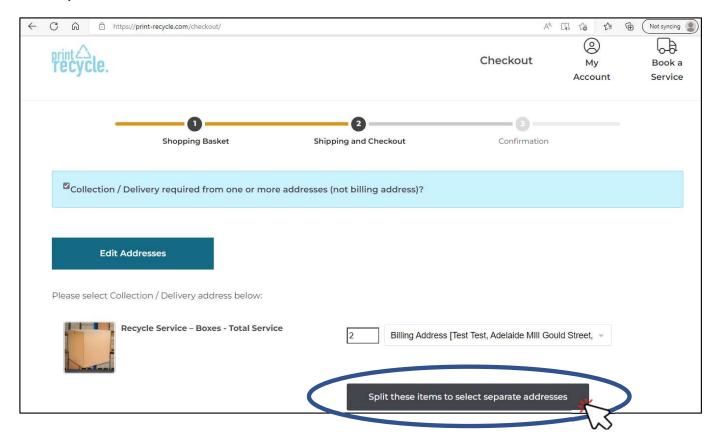
At the checkout you can select the location for each service from your list of addresses.

Please note that courier surcharges may apply to some areas – details will be shown on the checkout page and can also be found at the bottom of our 'How It Works' page.

At Checkout you can choose different addresses for your services by ticking the blue box...

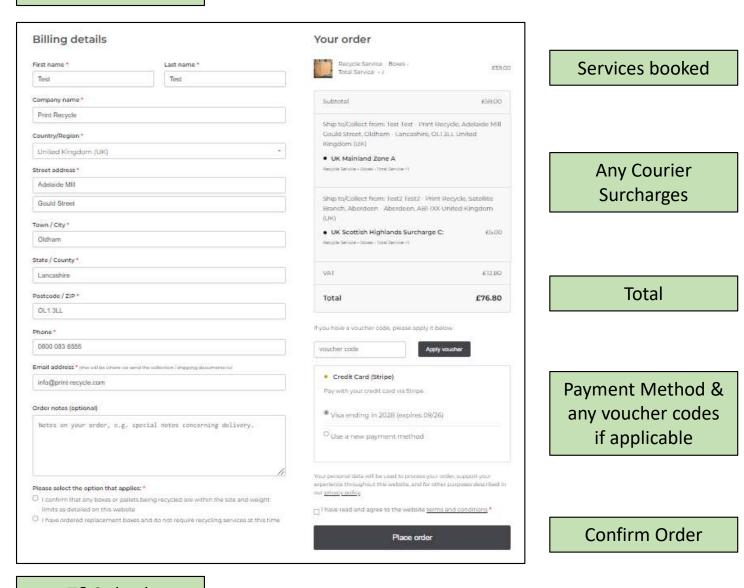


If your quantity is greater than 1, you can also split the service over multiple addresses. You can edit and add addresses if needed.



Check all your order details are correct:

Billing Details



T&C check

Thank you for choosing to recycle your printer consumables with us.

You can find more information on our 'FAQ' and 'How it Works' pages on the website. If you would like any assistance with your account setup or ordering your recycling services, please get in touch, the WBM team are ready to help: **0161 338 5208** | **info@oemreturn.com**

www.print-recycle.com